

Adrian Randolph

Implementation & Integration Specialist

Houston, TX | 832-348-0896 | adrianrandolph15@gmail.com | adrianrandolph.me | linkedin.com/in/adrianrandolph

SUMMARY

Results-driven Implementation & Integration Specialist with 4+ years of experience deploying enterprise software, configuring system integrations, and guiding clients through technical onboarding. Improved deployment speed by 20% at Genesis Gaming through process automation and cross-team coordination. Skilled in SQL, Python, and AWS-based environments, with a proven ability to translate complex technical workflows into clear documentation and client success.

EXPERIENCE

Co-Founder / Integration Consultant – Stealth SaaS Project (Remote) — Mar 2025 – Present

- Built and tested API-driven integrations for a SaaS prototype, connecting web, database, and cloud layers to simulate client automation workflows.
- Deployed environments modeled after modern cloud architectures (AWS, API Gateway, Lambda, DynamoDB) ensuring consistent data flow.
- Authored setup documentation and schema diagrams for scalable rollouts and onboarding.
- Improved integration reliability by streamlining deployment and testing processes.

System Implementation Engineer – Genesis Gaming Solutions, Inc. (Spring, TX) — Sep 2021 – Mar 2025

- Led software deployments for 100+ casino systems integrating SQL databases, custom applications, and networked hardware, improving uptime and rollout speed by 20%.
- Coordinated between IT, QA, and non-technical users to translate requirements into executable tasks.
- Created standardized documentation and training materials reducing repeat incidents across sites.
- Delivered client training sessions (remote and on-site) to ensure seamless adoption.

Education Consultant / Business Development Rep (Contract) – Satchel Pulse (Remote) — May 2021 – Aug 2021

- Guided education administrators through SaaS onboarding and data integrations, providing live troubleshooting.
- Captured client feedback and collaborated with product teams to reduce user friction and improve interface clarity.

VR Consultant / Field Sales Representative (Contract) – LIME Painting (Houston, TX) — Oct 2020 – Apr 2021

- Supervised project execution from client intake to post-installation review, facilitating communication between field crews and clients.
- Presented client demonstrations of VR tools utilized for project visualization and scope validation.

Carrier Sales Representative – Arrive Logistics (Austin, TX) — Jan 2020 – Sep 2020

- Monitored logistics software and shipment data to detect real-time errors or route delays, coordinating corrective actions across dispatch and carrier networks.
- Maintained effective communication with clients, fostering strong relationships under fast-paced operational pressures.

TECHNICAL PROJECTS

AWS Cloud Resume Challenge – adrianrandolph.me (2025) – Built and deployed a full-stack serverless app (S3, API Gateway, Lambda, DynamoDB) demonstrating CI/CD pipelines, REST API integration, and cloud infrastructure automation. Showcases end-to-end system integration and cloud proficiency.

EDUCATION

University of Houston – B.S. Psychology, Minor in Economics (2019)

SKILLS

Technical: Python, SQL, APIs, Git, JSON, CI/CD, AWS, Cloud Architecture

Implementation & Integration: System Integration, SaaS Deployment, Client Onboarding, Technical Documentation

Infrastructure: Windows Support, Network Troubleshooting, System Administration

Professional: Communication, Vendor Relations, Technical Training

CERTIFICATIONS

AWS Cloud Practitioner (2025)

Google IT Support Professional (2021)